



Facilitation and coaching partner overview

For consulting firms and university workforce development teams

Shem Hatfield

Founder and Principal Consultant
Wired Human | Wichita, Kansas

I'm looking to partner with firms and learning teams that need a facilitator or coach to deliver established leadership programs.

My background combines internal talent development leadership with contracted facilitation, coaching and cohort learning. I help participants connect the material to the conversations, decisions and team challenges they face at work.



Where I can support your programs

- Curriculum delivery for emerging leaders, frontline supervisors and mid-level leaders
- Individual coaching, peer coaching and cohort reflection between modules
- Participant guides, application exercises, transfer tasks and session preparation

Delivery experience includes virtual and in-person workshops, multi-session cohorts and multi-day learning experiences.

How I work with a partner

I preserve the program's methodology, language and learning objectives while making the learning relevant to the audience. Before delivery, we clarify the curriculum, preparation and scope. In the session, I use discussion, reflection, practice and debriefs to help participants apply the material.

Between sessions, coaching and transfer tasks can reinforce application. Evaluation, reporting and confidentiality expectations are agreed with the program team.

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Relevant experience and credentials

Contract facilitation and coaching

Wired Human | Founder and Principal Consultant | 2025 to present

I deliver leadership programming through partner relationships in manufacturing, retail and human services. The work includes workshops, virtual sessions, peer coaching, cohort reflection and application exercises. A 12-month nonprofit engagement combines coaching, workshops, assessment debriefs and consultation.

Internal learning and talent development

Heartspring | Director of Talent Development | 2021 to 2025

I led organizational learning, onboarding, leadership development and learning systems, while supervising a talent development team. Earlier roles at Heartspring included Talent Development Supervisor, 2017 to 2021, and Coordinator, 2013 to 2017.

- Created a multi-tiered leadership development program reaching 100+ leaders.
- Built an Emerging Leaders program for approximately 15 high-potential employees.
- Supported onboarding systems serving 120+ employees annually.

Education and professional credentials

- M.A. in Organizational Leadership, Lincoln Christian University, 2021
- Process Communication Model® Certified Trainer, certification awarded 2021
- Compassionate Accountability® Certified Provider / Coach & Consultant
- Leading Out of Drama® Provider Certification, awarded 2020
- IACTM Accredited Coach

Additional capabilities include adult learning, instructional design, LMS and HRIS administration, program evaluation and transfer-of-learning tools.

Explore a partnership

Share the audience, curriculum, delivery format, dates and the role you need filled. We can discuss fit, preparation and certification requirements, evaluation needs and scope. Availability, travel and commercial terms are agreed separately.

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